Terms and Conditions of Use

EUROIMMUN Medizinische Labordiagnostika AG, Seekamp 31, 23560 Lübeck ("**Euroimmun**") has introduced a learning management system (LMS) "Euroimmun Campus" at the website https://academy-campus.euroimmun.de/ ("**Platform**"). The offering from Euroimmun for the use of the Platform is aimed at persons who have been expressly authorised to use the Platform by Euroimmun and who have been provided with the corresponding access data by Euroimmun in order to log into the Platform ("**User**"). If you are not included in the aforementioned group of people, you cannot be registered as a user and cannot use the content on the Platform.

1 Scope, User Agreement

These Terms and Conditions of Use constitute a binding agreement between Euroimmun and the User regarding access to and use of the Platform and the content offered on it ("**User Agreement**"). The User is obligated to use the Platform and the content, information, downloads, forums etc. that are provided on it exclusively in accordance with the following Terms and Conditions of Use.

If you do not agree with these conditions, please do not log into the Platform. If you intend to use this Platform on behalf of a company, you consent to the Terms and Conditions of Use on behalf of this company and confirm that you are entitled to do so. These Terms and Conditions of Use do not affect any obligations that are imposed on the User or the company on the behalf of which the Platform is being used based on other agreements with Euroimmun.

2 Requirements for login

Euroimmun employees and employees of Euroimmun subsidiaries log into the Platform on company devices via the "Employee login" button on the Platform.

All other Users receive the corresponding access data (user name and password) on request and can then use this data to log into the Platform.

3 Area of application of the Platform

The Platform serves to provide Users with information about Euroimmun and Euroimmun products. The Platform is also used as a portal for booking trainings, most of which are subject to a fee (see Clause 5), collectively referred to hereinafter as "**Area of Application**".

4 User obligations

4.1 Browser

A modern web browser is required to use the Platform (e.g. Microsoft Edge, Mozilla Firefox or Google Chrome) The User is responsible for using a contemporary browser to access the Platform and for regularly installing the updates provided by the relevant provider. Euroimmun is not responsible for rectifying display errors or restrictions to the functionality that are caused by the use of an outdated browser. Access to the Platform is free of charge, but an Internet connection is required for use, for which charges may be incurred. These costs are borne by the User.

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4.2 Access data for the Platform

Access data for the Platform must not be disclosed to third parties. The User indemnifies Euroimmun from any liability arising from the use or misuse of the access data. The User must immediately inform Euroimmun of any misuse of the access data.

4.3 Specific use, no commercial use

The User is obliged to exclusively use the Platform for their own purposes as part of the Area of Application and must not perform any unlawful actions on the Platform or use the contents of the Platform unlawfully. Any disclosure of the content of the Platform by the user to third parties is prohibited.

The retrieval and evaluation of the content of the Platform for commercial purposes and any other commercial use is impermissible and requires the prior written consent of Euroimmun. The automatic retrieval or scanning the content of the Platform ("scraping"), especially with webcrawlers or bots, is also prohibited.

In addition, the provisions in clauses 5.1.1.7, 5.2.2 and 5.3.1.7 ("Copyright, Right of Use") apply to trainings (clause 5); moreover, the general provisions in clause 6 ("Copyright, Right of Use; Use of the Logo") apply.

5 Trainings

Euroimmun provides a course catalogue on the Platform with details of various trainings, which is continually updated. Most of the trainings are subject to a fee, which is indicated by the separate price information in the course catalogue; if there is no price in the course catalogue, the course is free of charge.

The trainings in the course catalogue are standard trainings that are offered either as standard online training or standard classroom training (see Clause 5.1) as well as E-learnings – which are always free of charge (see Clause 5.2).

There is also the option to book individualised trainings, which can be booked as individualised online training or individualised classroom training (see Clause 5.3).

If no explicit distinction is made in these Terms and Conditions of Use, "standard trainings", "E-learnings" and "individualised trainings" are referred to together as "**training**" or "**trainings**".

5.1 Standard trainings

5.1.1 General regulations for standard trainings

Standard trainings are all courses listed in the course catalogue on the Platform unless these are specifically marked as E-learnings. The following general regulations apply to all standard trainings provided that no specific regulations are in place for standard online trainings (see Clause 5.1.2) or standard classroom trainings (see Clause 5.1.3).

5.1.1.1 Booking standard trainings

The standard trainings listed in the course catalogue do not represent a binding offer for the conclusion of a service contract, but should be viewed as invitatio ad offerendum (invitation to submit an offer). The User submits a binding offer for the conclusion of a service contract ("**Contract**") with Euroimmun when he clicks on "Complete booking" at the end of the booking process. The offer requires acceptance by Euroimmun in the form of an e-mail. The Contract is only concluded once the User receives the acceptance. These Terms and Conditions of Use, which can be viewed and downloaded by the User before submitting the binding offer, form part of the Contract.

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The right to participate in standard trainings, that is granted on conclusion of the contract, applies exclusively to the User themselves or the person booked by the User ("**booked person**") and is not transferable. Provided that no explicit distinction is made in these Terms and Conditions of Use, the word "user" also covers a person booked by the User.

The Contract does not have a minimum term. The Contract is terminated when the booked standard training ends.

5.1.1.2 Scope of services, Service Provision by Third Parties

The scope of services for the standard trainings includes enabling the User to participate in the booked standard training and providing any training documents. The content of the standard trainings can be found in the relevant description in the course catalogue. No specific training or learning success is guaranteed by Euroimmun. Euroimmun issues the User with a simple certificate of attendance for participating in the standard training.

Euroimmun is entitled to engage third parties, such as affiliated companies, in whole or in part as vicarious agents ("**vicarious agents**") at any time and without prior notice to the user, to fulfil its contractual obligations – in particular to conduct the standard trainings. "Affiliated companies" are legal entities that exercise direct or indirect control over Euroimmun ("parent companies"), or that are directly or indirectly controlled by Euroimmun or its parent company. For the purposes of this definition, "control" or "to control" means holding, directly or indirectly, more than 50% of the shares or voting rights. Euroimmun remains responsible for the proper performance of the contractually agreed services. To the extent necessary for the conduct of the standard trainings, Euroimmun is entitled to transmit the necessary contract and user data to the designated vicarious agent, in compliance with applicable data protection regulations.

5.1.1.3 Training fee and payment due date, assignment

The training fee for chargeable standard training is specified in the course catalogue and in the Contract. The specified prices are net amounts in Euros. The statutory VAT is also due in addition to the net price. The training fee is due after completion of the training and within 14 days after receipt of the corresponding invoice. Payments must be made to one of the accounts listed in the invoice without any deductions.

Euroimmun is entitled to assign all current and future claims for payment of the training fee arising from the contract, in whole or in part, to its affiliated companies. Euroimmun is entitled to transfer the contractual and billing documents required to enforce the claim, as well as necessary user data, to the relevant affiliated company insofar as this is required to safeguard legitimate interests and no overriding interests of the user worthy of protection preclude it. The User hereby consents to the assignment and to the transfer of the contractual and billing documents as well as the user data. Euroimmun shall notify the user of the assignment in writing (email is sufficient) upon request. Upon assignment, the affiliated company is entitled to claim the training fee under the contract from the user in its own name, to issue invoices and to take all measures necessary for enforcement. Upon notification of the assignment by Euroimmun, the User is obliged to make payments with discharging effect exclusively to the affiliated company named in the notification. The User may only set off claims or assert a right of retention against undisputed or legally established counterclaims.

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5.1.1.4 Cancellation by the User, rebooking

It is not possible for the User to cancel the Contract. If the User does not participate in a booked standard training, the obligation to pay is not waived. It is no longer possible to rebook to another standard training or another training date once the user has submitted a binding offer.

5.1.1.5 Cancellation by Euroimmun

Euroimmun reserves the right to cancel standard training

- for organisational reasons (e.g. if the minimum participant number is not met) up to 5 days before the training date;
- for good reasons for which Euroimmun is not responsible (e.g. trainer illness/accident) up to (or on) the training date;
- due to force majeure or due to official requirements (e.g. in the event of a pandemic) or statutory restrictions, up to (or on) the training date;

(collectively referred to hereinafter as "**cancellation**"). The cancellation is communicated to the User in text form, to the e-mail address saved by the User as part of the registration process.

In the event of a cancellation by Euroimmun, any training fee that has already been paid will be refunded in full; any wasted expenses (e.g. hotel rooms or plane/train tickets that have already been booked) are, however, excluded from this. Moreover, the provisions in the "Liability" section apply (see Clause 5.1.1.9).

5.1.1.6 Right to make changes

Euroimmun is entitled to make minor content-related and organisational changes (e.g. time frames, breaks etc.) to the training programme before or during the standard training, provided that this does not significantly impair the usefulness of the standard training. There is no legal claim to the booked standard training being lead by the trainer specified on the Platform. Euroimmun reserves the right to substitute the trainer with another trainer for reasons such as illness or other reasons that prevent them from attending.

5.1.1.7 Copyright, usage right

All content used as part of the standard training, in particular texts (e.g. scripts), videos and downloadable training documents (collectively referred to hereinafter as: "**working documents**") are copyright-protected.

The User does not obtain any ownership of the working documents provided, for example, via e-mail, streaming or download. The User receives the simple, non-transferable right to use the working documents in the offered form and exclusively for personal use in accordance with the German Act on Copyright and Related Rights. The working documents may be downloaded to a local hard drive and printed out once for personal use.

Without the prior written consent of Euroimmun, the User is prohibited from reproducing, duplicating or forwarding the working documents, from making them publicly available or making them available on the Internet or in other networks either free of charge or for payment, from processing or using them in any other way, and from making any content-related or editorial changes to them in any way or using modified versions. This also applies to extracts of the working documents. The User must ensure that the working documents are not handed over to third parties.

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In the event of violations of these regulations, Euroimmun reserves the right to exclude the User from the standard training, to terminate the User Agreement without notice (Clause 9.1) and to assert further claims, e.g. claims for damages.

5.1.1.8 Data

The necessary data is stored for the purpose of carrying out the standard trainings. All Users can revoke their consent at any time. Euroimmun's "Information regarding the use of personal data" can be seen underneath these Terms and Conditions of Use.

5.1.1.9 Liability

Euroimmun accepts no liability for the up-to-dateness, accuracy or completeness of the content and information provided as part of the standard trainings. Liability claims against Euroimmun of a material or non-material nature resulting from the use or non-use of the information provided or from the use of incorrect and incomplete information are precluded unless the following regulations provide otherwise.

Euroimmun is generally liable for breaches of contractual obligations of its legal representatives or vicarious agents and for tort only for intentional or grossly negligent actions, and otherwise only in the event of a breach of an essential contractual obligation but limited in amount to damages foreseeable at the time of conclusion of the Contract and typical for the Contract. Essential contractual obligations are obligations whose performance is so essential to the Contract that the breaching of these obligations constitutes a threat to the achievement of the contractual purpose and on the performance of which the User regularly expects to be able to rely. This limitation of liability does not apply to damages arising from death, physical injury or damage to health, if a defect is fraudulently concealed, if a guarantee of quality is not observed, or to liability according to the German Act on Liability for Defective Products. The limitations of the preceding provisions also apply for the benefit of the legal representatives and vicarious agents of Euroimmun if claims are made directly against these parties.

5.1.2 Specific regulations for standard online training

Standard online trainings are standard trainings that take place on a defined date and time in the form of a video conference with synchronous communication ("**virtual training room**"); standard online trainings are labelled as "online training" in the course catalogue. For the standard online trainings, the general regulations for standard trainings (Clause 5.1.1) apply, unless there are deviating or additional regulations in this Section 5.1.2.

5.1.2.1 Technical requirements

The User must be connected via both video and audio during the standard online training. The User is responsible for meeting the technical requirements. There may be additional costs for connecting to the Internet. Euroimmun accepts no liability for this. Claims for reimbursement of the training fee in the event of non-functioning technology are excluded.

5.1.2.2 Disclosure of user name and password

The User is prohibited from disclosing the user name and password required to access a standard online training to third parties and from tolerating and/or allowing awareness of these details by third parties.

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5.1.2.3 Provision of training

Standard online trainings are held on a defined date and time via video using the "Teams" software or a comparable tool; it is not necessary to download the Teams software for these courses. A prerequisite for participating in the standard online training is an Internet-compatible device (e.g. PC, laptop, tablet) that the User uses to access the Platform via a browser (see Clause 4.1). The booked standard online training is then accessed via the course booked by the user; the virtual training room is opened approx. 15 minutes before the agreed training start time.

Access is intended exclusively for the User; access details must not be disclosed to third parties and entitle the User alone to receive the broadcast once. It is also prohibited to allow third parties who have not also booked and paid for the standard online training to take part in the training together with the User, see Clause 5.1.2.5.

By entering the virtual training room on the day of training, the User expressly consents to Euroimmun starting the standard online training. It is not part of Euroimmun's services to provide updates for the digital product ("Teams" or comparable software) or to provide information about an update.

5.1.2.4 Personal data of other participants

The User is obligated to not use the personal data of other users of which it becomes aware in connection with the standard online training for commercial purposes or to make it accessible to third parties. Euroimmun reserves the right to take legal action in the event of abuse.

5.1.2.5 Copyright, usage right

The content of the standard online trainings is copyright-protected, see Clause 5.1.1.7, which applies accordingly. With regard to standard online trainings, the User is moreover obligated to:

a) Not record the booked standard online training, stream it for the benefit of third parties, or otherwise transmit it electronically or provide it for download, including parts thereof;
b) Enable, either directly or indirectly, the standard online training to be received or followed along by third parties who have not booked the standard online training;
c) Refrain from making the standard online training accessible to such third parties or to the public and from distributing, using or reproducing it in any other way;
d) Refrain from having the standard online training made accessible to such third parties or to the public or from having it distributed, used or reproduced;
e) Refrain from all other actions that allow or facilitate the standard online training being made available as a recording to unauthorised third parties either in whole or in part and either live or with a time lag;
f) Not take any screenshots or video captures of the standard online training; and
g) To refrain from giving others the chance to carry out the aforementioned copyright infringements.

In the event of violations of these regulations, Euroimmun reserves the right to exclude the User from the standard online training, to terminate the User Agreement without notice (Clause 9.1) and to assert further claims, e.g. claims for damages.

5.1.3 Specific regulations for standard classroom trainings

Standard classroom trainings are standard trainings that take place at a location defined by Euroimmun on a defined date and time; standard classroom trainings are labelled as "classroom training" in the course catalogue. For the standard classroom trainings, the general regulations for standard trainings (Clause 5.1.1) apply, unless there are deviating or additional regulations in this Section 5.1.3.

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5.1.3.1 Right to make changes

In addition to the regulations set out in Clause 5.1.1.6, Euroimmun reserves the right – in order to prevent a cancellation (see Clause 5.1.1.5) – to switch a standard classroom training to a standard online training. In this case, the User has the right to cancel the standard online training free of charge; further claims based on such a change are excluded.

5.1.3.2 Protection & hygiene measures

Euroimmun reserves the right to introduce 3G, 2G or 2G+ measures in order to protect all participants in the event of a corresponding development of Corona infection figures or a comparable pandemic situation, and to switch standard classroom trainings to standard online trainings.

5.1.3.3 Travel/accommodation/hotels for classroom trainings

Travel and accommodation are not included in the training fee (Clause 5.1.1.3). The User is therefore solely responsible for organising travel and accommodation and for paying all of the associated costs.

5.1.3.4 Copyright, usage right

The content of the standard classroom trainings is copyright-protected, see Clause 5.1.1.7, which applies accordingly. With regard to standard classroom trainings, the User is moreover obligated to:

a) Not record the booked standard classroom training, stream it for the benefit of third parties, or otherwise transmit it electronically or provide it for download (as a perpetrator, accomplice or participant), including parts thereof;
b) Enable, either directly or indirectly, the standard classroom training to be attended by third parties who have not booked the standard classroom training;
c) Refrain from making the standard classroom training accessible to such third parties or to the public and from distributing, using or reproducing it in any other way;
d) Refrain from having the standard classroom training made accessible to such third parties or to the public or from having it distributed, used or reproduced;
e) Refrain from all other actions that allow or facilitate the standard classroom training being made available as a recording to unauthorised third parties either in whole or in part and either live or with a time lag;
f) Not take any screenshots or video captures of the standard classroom training; and
g) To refrain from giving others the chance to carry out the aforementioned copyright infringements.

In the event of violations of these regulations, Euroimmun reserves the right to exclude the User from the standard classroom training, to terminate the User Agreement without notice (Clause 9.1) and to assert further claims, e.g. claims for damages.

5.2 E-learnings

E-learnings consist of a video, script or learning package that can be accessed at any time; E-learnings are labelled as “E-learnings” in the course catalogue. Unlike standard online trainings, the User can carry out this training alone, at any time, and on repeated occasions; E-learnings are always free of charge.

For the E-learnings, the general regulations for standard trainings (Clause 5.1.1) apply accordingly, unless there are deviating or additional regulations in this Section 5.2.

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5.2.1 Booking E-learnings

The E-learnings listed in the course catalogue constitute a binding offer from Euroimmun for the conclusion of a service contract ("**Contract**"). The User can accept this offer by clicking on "Complete booking"; the free-of-charge Contract then enters into effect immediately. There is no further confirmation from Euroimmun in this case. These Terms and Conditions of Use, which can be viewed and downloaded by the User before the declaration of acceptance, form part of the Contract.

The right to participate in the E-learning that is granted on conclusion of the contract applies exclusively to the User themselves or the person booked by the User ("**booked person**") and is not transferable. Provided that no explicit distinction is made in these Terms and Conditions of Use, the word "user" also covers a person booked by the User.

The access link to the video is available immediately after booking for a period of 1 year and can be used any number of times during this period.

5.2.2 Copyright, usage right

All content used as part of the E-learnings, in particular texts (e.g. scripts), videos and downloadable training documents (collectively referred to hereinafter as: "**working documents**") are copyright-protected.

The User does not obtain any ownership of the working documents provided, for example, via e-mail, streaming or download. The User receives the simple, non-transferable right to use the working documents in the offered form and exclusively for personal use in accordance with the German Act on Copyright and Related Rights. The working documents may be downloaded to a local hard drive and printed out once for personal use.

Without the prior written consent of Euroimmun, the User is prohibited from reproducing, duplicating or forwarding the working documents, from making them publicly available or making them available on the Internet or in other networks either free of charge or for payment, from processing or using them in any other way, and from making any content-related or editorial changes to them in any way or using modified versions. This also applies to extracts of the working documents. The User must ensure that the working documents are not handed over to third parties.

With regard to E-learnings, the User is moreover obligated to:

a) Not record the booked E-learning, stream it for the benefit of third parties, or otherwise transmit it electronically or provide it for download, including parts thereof;
b) Enable, either directly or indirectly, the standard online training to be received or followed along by third parties who have not booked the E-learning;
c) Refrain from making E-learning accessible to such third parties or to the public and from distributing, using or reproducing it in any other way;
d) Refrain from having the E-learning made accessible to such third parties or to the public or from having it distributed, used or reproduced;
e) Refrain from all other actions that allow or facilitate the E-learning being made available as a recording to unauthorised third parties either in whole or in part and either live or with a time lag;
f) Not take any screenshots or video captures of the E-learning; and
g) To refrain from giving others the chance to carry out the aforementioned copyright infringements.

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In the event of violations of these regulations, Euroimmun reserves the right to exclude the User from the E-learning, to terminate the User Agreement without notice (Clause 9.1) and to assert further claims, e.g. claims for damages.

5.3 Individualised trainings

5.3.1 General regulations for individualised trainings

Individualised trainings are trainings outside of the course catalogue that are based on a separate request by the User to Euroimmun. The following general regulations apply to all individualised trainings provided that no specific regulations are in place for individualised online trainings (see Clause 5.3.2) or individualised classroom trainings (see Clause 5.3.3).

5.3.1.1 Booking individualised trainings

For the booking of an individualised training, Euroimmun provides a link on the Platform for an individualised training request. This link leads to a "Microsoft form" - the "individualised training request" (hereinafter referred to as "**Form**"). The User can use this form to provide details of the intended training content, among other things, and to choose whether it is to be an individualised online training or an individualised classroom training. Sending of the completed form by the User does not constitute a binding offer for the conclusion of a contract.

Once the form has been received, Euroimmun will review the User's request for an individualised training and will then either send the User, via e-mail, a binding offer for the conclusion of a service contract ("**Contract**") with Euroimmun for the provision of the individualised training or inform the User via e-mail that the individualised training cannot be provided.

The contract for the provision of an individualised training only enters into force once a binding offer has been accepted by the User in the form of an e-mail and once this acceptance has been received by Euroimmun; the acceptance deadline is 2 weeks, starting from the point at which the binding offer from Euroimmun is received by the User. There is no need for a separate order confirmation from Euroimmun once the offer is accepted. These Terms and Conditions of Use, which can be viewed and downloaded by the User before the declaration of acceptance, are part of the Contract.

The right to participate in the individualised training, that is granted on conclusion of the contract, is not transferable to third parties by the User or by the person booked by the User (referred to collectively as: "**User**" unless a specific distinction is made). Provided that no explicit distinction is made in these Terms and Conditions of Use, the word "user" also covers a person booked by the User.

The Contract does not have a minimum term. The Contract is terminated when the booked individualised training ends.

5.3.1.2 Scope of services, Service Provision by Third Parties

The scope of services for the individualised training includes enabling the User to participate in the booked individualised training and providing any training documents. The content of the individualised trainings is otherwise derived from the corresponding Contract. No specific training or learning success is guaranteed by Euroimmun. Euroimmun issues the User with a simple certificate of attendance for participating in the individualised training.

Euroimmun is entitled to engage third parties, such as affiliated companies, in whole or in part as vicarious agents ("**vicarious agents**") at any time and without prior notice to the user, to fulfil its contractual obligations –

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in particular to conduct the standard trainings. “Affiliated companies” are legal entities that exercise direct or indirect control over Euroimmun (“parent companies”), or that are directly or indirectly controlled by Euroimmun or its parent company. For the purposes of this definition, “control” or “to control” means holding, directly or indirectly, more than 50% of the shares or voting rights. Euroimmun remains responsible for the proper performance of the contractually agreed services. To the extent necessary for the conduct of the standard trainings, Euroimmun is entitled to transmit the necessary contract and user data to the designated vicarious agent, in compliance with applicable data protection regulations.

5.3.1.3 Training fee and payment due date, assignment

The training fee for individualised trainings is specified in the Contract. The specified prices are net amounts in Euros. The statutory VAT is also due in addition to the net price. The training fee is due after completion of the training and within 14 days after receipt of the corresponding invoice. Payments must be made to one of the accounts listed in the invoice without any deductions.

Euroimmun is entitled to assign all current and future claims for payment of the training fee arising from the contract, in whole or in part, to its affiliated companies. Euroimmun is entitled to transfer the contractual and billing documents required to enforce the claim, as well as necessary user data, to the relevant affiliated company insofar as this is required to safeguard legitimate interests and no overriding interests of the user worthy of protection preclude it. The User hereby consents to the assignment and to the transfer of the contractual and billing documents as well as the user data. Euroimmun shall notify the user of the assignment in writing (email is sufficient) upon request. Upon assignment, the affiliated company is entitled to claim the training fee under the contract from the user in its own name, to issue invoices and to take all measures necessary for enforcement. Upon notification of the assignment by Euroimmun, the User is obliged to make payments with discharging effect exclusively to the affiliated company named in the notification. The User may only set off claims or assert a right of retention against undisputed or legally established counterclaims.

5.3.1.4 Cancellation by the User, rebooking

It is not possible for the User to cancel the Contract. If the User does not participate in an individualised training, the obligation to pay is not waived. It is no longer possible to rebook onto another individualised training or another training date once the Contract has been concluded.

5.3.1.5 Cancellation by Euroimmun

Euroimmun reserves the right to cancel individualised trainings

- for organisational reasons (e.g. if the minimum participant number is not met) up to 5 days before the training date;
- for good reasons for which Euroimmun is not responsible (e.g. trainer illness/accident) up to (or on) the training date;
- due to force majeure or due to official requirements (e.g. in the event of a pandemic) or statutory restrictions, up to (or on) the training date;

(collectively referred to hereinafter as “**cancellation**”). The cancellation is communicated to the User in text form, to the e-mail address saved by the User as part of the registration process.

In the event of a cancellation by Euroimmun, any training fee that has already been paid will be refunded in full; any wasted expenses (e.g. hotel rooms or plane/train tickets that have already been booked) are, however, excluded from this. Moreover, the provisions in the “Liability” section apply (see Clause 5.3.1.9).

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5.3.1.6 Right to make changes

Euroimmun is entitled to make minor content-related and organisational changes (e.g. time frames, breaks etc.) to the training programme before or during the individualised training, provided that this does not significantly impair the usefulness of the individualised training. There is no legal claim to the booked individualised training being lead by the specified trainer. Euroimmun reserves the right to substitute the trainer with another trainer for reasons such as illness or other reasons that prevent them from attending.

5.3.1.7 Copyright, usage right

All content used as part of the individualised trainings, in particular texts (e.g. scripts), videos and downloadable training documents (collectively referred to hereinafter as: "**working documents**") are copyright-protected.

The User does not obtain any ownership of the working documents provided, for example, via e-mail, streaming or download. The User receives the simple, non-transferable right to use the working documents in the offered form and exclusively for personal use in accordance with the German Act on Copyright and Related Rights. The working documents may be downloaded to a local hard drive and printed out once for personal use.

Without the prior written consent of Euroimmun, the User is prohibited from reproducing, duplicating or forwarding the working documents, from making them publicly available or making them available on the Internet or in other networks either free of charge or for payment, from processing or using them in any other way, and from making any content-related or editorial changes to them in any way or using modified versions. This also applies to extracts of the working documents. The User must ensure that the working documents are not handed over to third parties.

In the event of violations of these regulations, Euroimmun reserves the right to exclude the User from the individualised training, to terminate the User Agreement without notice (Clause 9.1) and to assert further claims, e.g. claims for damages.

5.3.1.8 Data

The necessary data is stored for the purpose of carrying out the individualised trainings. All Users can revoke their consent at any time. Euroimmun's "Information regarding the use of personal data" can be seen underneath these Terms and Conditions of Use.

5.3.1.9 Liability

Euroimmun accepts no liability for the up-to-dateness, accuracy or completeness of the content and information provided as part of the individualised trainings. Liability claims against Euroimmun of a material or non-material nature resulting from the use or non-use of the information provided or from the use of incorrect and incomplete information are precluded unless the following regulations provide otherwise.

Euroimmun is generally liable for breaches of contractual obligations of its legal representatives or vicarious agents and for tort only for intentional or grossly negligent actions, and otherwise only in the event of a breach of an essential contractual obligation but limited in amount to damages foreseeable at the time of conclusion of the Contract and typical for the Contract. Essential contractual obligations are obligations whose performance is so essential to the Contract that the breaching of these obligations constitutes a threat to the achievement of the contractual purpose and on the performance of which the User regularly expects to be able to rely. This limitation of liability does not apply to damages arising from death, physical injury or damage

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to health, if a defect is fraudulently concealed, if a guarantee of quality is not observed, or to liability according to the German Act on Liability for Defective Products. The limitations of the preceding provisions also apply for the benefit of the legal representatives and vicarious agents of Euroimmun if claims are made directly against these parties.

5.3.2 Specific regulations for individualised online trainings

Individualised online trainings are individualised trainings that take place on a defined date and time in the form of a video conference with synchronous communication ("**virtual training room**"). For individualised online trainings, the general regulations for individualised trainings (Clause 5.3.1) apply. The "Specific regulations for standard online trainings" in Clause 5.1.2 also apply accordingly, in particular Clause 5.1.2.5 ("Copyright, usage right").

5.3.3 Specific regulations for individualised classroom trainings

Individualised classroom trainings are individualised trainings that take place at a location defined by Euroimmun on a defined date and time. For individualised classroom trainings, the general regulations for individualised trainings (Clause 5.3.1) apply. The "Specific regulations for standard classroom trainings" in Clause 5.1.3 also apply accordingly, in particular Clause 5.1.3.4 ("Copyright, usage right").

5.4 Right of withdrawal

The following applies in relation to trainings:

Right of withdrawal for consumers

Consumers have a fourteen-day right of withdrawal.

WITHDRAWAL POLICY

Right of withdrawal

You have the right to withdraw from this Contract within fourteen days without giving reasons. The withdrawal deadline is fourteen days from the day on which the Contract is concluded.

To exercise your right of withdrawal, you must inform us (EUROIMMUN Medizinische Labordiagnostika AG, Seekamp 31, 23560 Lübeck, fax: 0451/ 2032-100, e-mail: EI-DE-academy@revvity.com) by means of a clear declaration (e.g. a letter sent by post, a fax or an e-mail) of your decision to withdraw from this Contract. You can use the enclosed sample withdrawal form for this, though this is not mandatory. To meet the withdrawal deadline, it is sufficient to send us the notification that you wish to exercise your right of withdrawal by the withdrawal deadline.

Consequences of withdrawal

If you withdraw from this Contract, we must reimburse you all payments that we have received from you without delay and at the latest within fourteen days from the day we receive your notification that you wish to withdraw from this Contract. For this reimbursement, we use the same payment method that you used for the original transaction, unless a different method has been expressly agreed with you; in either case, you will not be charged for this reimbursement. If you have requested for the services to begin during the withdrawal period, you must pay us a reasonable amount that corresponds to the proportion of the services that have already been provided up to the point of you informing us that you wish to exercise your right of withdrawal regarding this Contract compared to the entire scope of services provided for in the Contract.

Policy according to Section 356, Para. 4 of the German Civil Code – specific details

You hereby confirm that you are aware that the aforementioned right of withdrawal from the Contract expires if the concluded Contract takes the form of registration for a training that takes place within the next 14 days. If a training takes place within the next 14 days, we will start organising the training and will already be providing services. Noting the withdrawal policy information above, you hereby expressly request that Euroimmun starts to provide the specified services before the expiry of the withdrawal period. You are referred to Section 356, Para. 4 of the German Civil Code.

Sample withdrawal form

If you wish to withdraw from the Contract subject to the withdrawal policy information above, you can fill in this form and send it back to us. However, it is not compulsory to use the form.

To
EUROIMMUN Medizinische Labordiagnostika AG
Seekamp 31
23560 Lübeck, Germany
E-mail: EI-DE-academy@revvity.com
Fax: 0451/ 2032-100

I/we (*) hereby withdraw from the Contract concluded by me/us (*) for the provision of the following service:

Booked on (*)
Name of the consumer(s)
Address of the consumer(s)
Signature of the consumer(s) (only for communication on paper)
Date
(*) Delete as applicable.

End of withdrawal policy.

6 Copyright, usage right; use of the logo

6.1 Copyright, usage right

All content and materials on the Platform, in particular also including Euroimmun advertising content, are protected by copyright, trademark rights, patents and by other industrial property rights. This concerns all content on the Platform ("**content**"), especially the text, photographs, graphics, image material, animations and videos, as well as other material.

When the User or the person booked by the User (referred to collectively as: "**User**") uses the Platform, they accept that Euroimmun does not transfer any rights of ownership to the Platform or content to them or third parties. The User receives the simple, non-transferable right to use the available content in the offered form and exclusively for personal use in accordance with the German Act on Copyright and Related Rights. The available content may be downloaded to a local hard drive and printed out once for personal use.

Without the prior written consent of Euroimmun, the User is prohibited from reproducing, duplicating, forwarding or distributing the Platform, from making it publicly available or making it available on the Internet or in other networks either free of charge or for payment, from processing or using it in any other way, and from

making any content-related or editorial changes to it in any way or using modified versions. This applies to the Platform as an entire works and to individual content on the Platform.

In the event of violations of these regulations, Euroimmun reserves the right to terminate the User Agreement without notice (Clause 9.1) and to assert further claims, e.g. claims for damages.

6.2 Use of the logo

It is prohibited to use the Euroimmun logo without the written approval of Euroimmun.

7 Liability, offers, hyperlinks

7.1 General liability regulation

Euroimmun accepts no liability for the up-to-dateness, accuracy or completeness of the content and information provided on the Platform. Liability claims against Euroimmun of a material or non-material nature resulting from the use or non-use of the information provided or from the use of incorrect and incomplete information are precluded unless the following regulations provide otherwise.

Euroimmun is generally liable for breaches of contractual obligations of its legal representatives or vicarious agents and for tort only for intentional or grossly negligent actions, and otherwise only in the event of a breach of an essential contractual obligation but limited in amount to damages foreseeable at the time of conclusion of the Contract and typical for the Contract. Essential contractual obligations are obligations whose performance is so essential to the Contract that the breaching of these obligations constitutes a threat to the achievement of the contractual purpose and on the performance of which the User regularly expects to be able to rely. This limitation of liability does not apply to damages arising from death, physical injury or damage to health, if a defect is fraudulently concealed, if a guarantee of quality is not observed, or to liability according to the German Act on Liability for Defective Products. The limitations of the preceding provisions also apply for the benefit of the legal representatives and vicarious agents of Euroimmun if claims are made directly against these parties.

7.2 Offers non-binding and subject to change

The offers on the Platform are non-binding and subject to change. Euroimmun expressly reserves the right to modify, supplement or delete parts of the Platform or the entire offer without prior announcement, or to temporarily or permanently suspend publication.

7.3 Hyperlinks

In the event of direct or indirect references to external websites ("**hyperlinks**"), no illegal content was found on the linked sites at the time the link was established. Euroimmun has no influence on the current and future layout, contents or ownership of the linked sites and it expressly distances itself from all contents of the linked sites that were changed after the link was established. This also applies for external postings in discussion forums, link directories and mailing lists provided by Euroimmun as well as all other forms of databases whose content may be modified by third parties. The provider of the linked site or the author of the external postings is solely liable for illegal, incorrect or incomplete contents and, in particular, for damages resulting from the use or non-use of such information. If Euroimmun identifies or is otherwise informed that a specific offer to which a link was established gives rise to a responsibility under civil law or criminal law, Euroimmun will remove the link.

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8 Changes to the Terms and Conditions of Use

Euroimmun may update the Terms and Conditions of Use for the use of the Platform for objective reasons. Euroimmun must inform the User of such amendments or additions to the Terms and Conditions of Use in text form. The User consents to the amended version of the Terms and Conditions of Use if they log in to the Platform and continue to use the offered content. If the User does not consent to the amended Terms and Conditions of Use, they must stop using the offers on the Platform. In this case, Euroimmun reserves the right to block access to the User if Euroimmun is made aware of the rejection of the Terms and Conditions of Use. If the Terms and Conditions of Use are amended on the basis of legal requirements, Euroimmun will merely inform the User of this circumstance and there is no need for the User to explicitly consent to the amendments.

9 Termination

9.1 Notice period, form

The User Agreement may be terminated by Euroimmun or the User in text form at any time and with immediate effect.

9.2 Consequences of termination

Once the termination comes into effect, the User no longer has any right to log in to the Platform and use the contents (incl. trainings). Claims for damages due to being denied access to the Platform are excluded.

10 Miscellaneous

10.1 Language version of the Terms and Conditions of Use

Any translation of the Terms and Conditions of Use to a language other than German is provided merely for information purposes. Only the German version is binding. The German version of the Terms and Conditions of Use is available on the Platform and can be requested from Euroimmun at any time (Euroimmun Medizinische Labordiagnostika AG, Seekamp 31, 23560 Lübeck, Germany, fax: 0451/2032-100, e-mail: EI-DE-academy@revvity.com).

10.2 Applicable law

The Terms and Conditions of Use and the entire business relationship between Euroimmun and the User based on these Terms and Conditions of Use are subject to the law of the Federal Republic of Germany. The UN Convention on Contracts for the International Sale of Goods does not apply.

10.3 Place of jurisdiction

Ordinary court proceedings, with Lübeck as the exclusive place of jurisdiction, must be initiated for all disputes in connection with these Terms and Conditions of Use, provided that all contracting partners are domiciled in Germany. If a contracting partner is domiciled outside Germany, arbitration proceedings in accordance with the rules of arbitration of the Hamburg Chamber of Industry and Commerce must be initiated, without recourse to ordinary legal proceedings. The place of arbitration is Hamburg and the arbitration language is German and English.

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10.4 Assignment

The user cannot assign rights from these Terms and Conditions of Use to a third party without the prior consent of Euroimmun. Euroimmun is entitled to transfer the Contract with the User or even individual rights and obligations under this Contract to a designated third party.

10.5 Exclusion of general terms and conditions

Euroimmun does not accept any other existing general terms and conditions of a User or company on behalf of which the Platform is used, even if these general terms and conditions have not been expressly contradicted.

10.6 Severability clause

If one or more provisions of these Terms and Conditions of Use are or become invalid, this will not affect the validity of the remaining provisions. The invalid clauses shall be replaced by the statutory provisions, where available.

Lübeck, 29 April 2026 (Version 1.2)

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Information regarding the use of personal data as part of the offering of Euroimmun Academy trainings

With its in-house Euroimmun Academy, Euroimmun offers a comprehensive range of trainings with various parameters, as well as software and automation solutions in the fields of medical laboratory diagnostics, in order to providing customers, employees and partners worldwide with the best possible support in working with Euroimmun products.

EUROIMMUN processes personal data of employees in connection with the preparation, implementation, and evaluation of training courses offered by the EUROIMMUN Academy using the "EUROIMMUN Campus" software provided by Epignosis. The handling of this data is described in more detail below in accordance with Articles 13 and 14 of the General Data Protection Regulation (GDPR).

1 General section

Before the individual purposes are described in the "specific section", the cross-function and cross-process information relating to data processing is described in the "general section".

1.1 Controller

Euroimmun Medizinische Labordiagnostika AG, Seekamp 31, 23560 Lübeck, Germany is a manufacturer of various laboratory diagnostics products for medical use (short form: Euroimmun) and is the data controller according to the GDPR (General Data Protection Regulation) for the data processing described below.

1.2 Rights of data subjects

The GDPR provides various rights for data subjects — i.e. individuals who are affected by the processing of personal data, e.g. training participants — (rights of data subjects). These include the right of access (Art. 15 GDPR), the right to rectification (Art. GDPR), the right to erasure (Art. 17 GDPR), the right of restriction of processing (Art. 18 GDPR) and the right to data portability (Art. 20 GDPR).

No automated decision-making in individual cases takes place as part of the data processing described below, including profiling within the meaning of Art. 22 GDPR.

As well as being able to submit complaints to our Data Protection Officer (see next section), each data subject also has the opportunity to submit a complaint to the supervisory authority for data protection that is responsible for Euroimmun.

Finally, data subjects can also object to the following data processings, based on Art. 6 (1) f) GDPR, provided that there are reasons for this that stem from the data subject's specific situation. The objection should be sent to: EI-DE-academy@revvity.com

1.3 Data Protection Officer

You - as a data subject - can contact our Data Protection Officer (DPO) for any questions, suggestions or complaints relating to data protection and in order to assert your rights in accordance with the GDPR. The DPO can be reached by post (above address with the addition of "Data Protection Officer") or via e-mail (EI-DE-DPO@revvity.com).

1.4 Obligation to provide data

The provision of the personal data described below in the "specific section" is required for the specified purposes. The pursued purposes (e.g. registration for trainings) would not be achieved without the provision of this data.

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1.5 Automated decision-making in individual cases

No automated decision-making in individual cases takes place as part of the data processing described below, including profiling within the meaning of Art. 22 GDPR.

1.6 Data recipients and transfer of data to third countries

The permissibility of the transfer of data to countries outside of the EU/EEA (third countries) in this context is based on Art. 44-49 GDPR. In certain countries, data is transferred based on an adequacy decision in accordance with Art. 45 GDPR. In the event of a data transfer to the USA, this transfer can be based on the adequacy decision of the EU Commission from 10/07/2023, C(2023) 4745 final,(Data Privacy Framework = DPF). The active participants can be viewed here.

Within the organisation of Euroimmun, access to the processed data is only granted to those roles that require this data in order to achieve the following purposes and to meet the statutory obligations to which we are subject. This applies accordingly to the vicarious agents commissioned by Euroimmun in this context. If and insofar as there are no indications to the contrary, the individual contact data of the following external recipients is processed for the purposes below:

External recipient:	Purpose:
BEO GmbH, Ensisheimer Straße 6-8, 79346 Endingen	Performance of sanctions list screenings
Salesforce.com Inc. Floor 26 Salesforce Tower, 110 Bishopsgate, EC2N4AY London	Processing of training requests and contact administration with client
Hotels and taxi companies at the training location:	Support with logistics and catering services

In all other cases (e.g. regulatory audits by external bodies such as the responsible State Office for Social Services), the disclosure of data to bodies outside of the company and their vicarious agents is subject to the requirement that Euroimmun only passes on the data if and to the extent that the legal requirements for this are met.

2 Specific section

The offered training provision is organised on a step-by-step basis. Different data of the training participants (data subjects) is processed in each phase. The individual purposes and processings relating to the registration for and provision of Euroimmun Academy trainings are described in more detail below.

The following processings relate to the personnel groups of internal employees, external employees (employees of Euroimmun AG, branches or distributors) and customer employees. The processings are largely identical for the specified user groups. If there is a different or additional processing of data for one of the specified groups, reference will be made to this in the individual processing steps.

2.1 Phase 0: provision of the website and creation of log files

2.1.1 Scope of data processing

Every time our website is accessed, our system automatically records information from the accessing device of the website visitor. The following information is processed as part of this recording of information:

1. Information on the browser type and version being used

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2. The user's operating system
3. The user's IP address
4. Date and time of access

This information is stored in the log files and monitoring databases on the server. If a visitor to the website also logs into the LMS as a registered user, this data will also be linked to the user (see following section for information on *registration*). A session cookie (recognition of authenticated user) is also generated, as is an XSRF token (prevents requests being sent to the website from an external, potentially malicious website).

2.1.2 Purpose of processing

The temporary storage of the IP address by the system is necessary in order to deliver the website to the user's computer. Saving in the log files and monitoring databases takes place in order to ensure the functionality of the website. We also use the data to optimise the website and to ensure the security of our IT systems (e.g. detection and rectification of security gaps, analysis of reported errors). Our legitimate interest in the data processing in accordance with Art. 6, I f) GDPR also lies in these purposes.

2.1.3 Duration of storage of personal data

If data is stored in log files and monitoring databases, it will be deleted after 30 days at the latest.

2.1.4 Legal foundation for processing

The legal foundation for the processing of the data is Art. 6, I. f) GDPR.

2.2 Phase 1: Reviewing the training request and conclusion of the Contract

2.2.1 Purpose of processing

The processing of the following data primarily serves to enable the targeted review and creation of an offer of a contract for a submitted training request.

2.2.2 Scope of data processing

- Business profile/contact information of the training participant data subject (e.g. business address, employer);
- Specialist participation preferences (e.g. priorities, focus points, training level)

2.2.3 Origin of the personal data

The personal data of the training participants is transmitted to Euroimmun

- in the form of external collection from the responsible distribution company or the responsible branch for the initiation of an offer of a contract,
- in the form of direct collection by the company that registers the need for training in the central system.

2.2.4 Duration of storage of personal data

We store your personal data for the duration of the active contractual relationship. As our products are being continually further developed, a record of the training history is necessary. If the contractual relationship with the customer ends, we will store your personal data in our central database for 10 years. Once this period expires, all personal data will be permanently deleted/anonymised.

If, however, legal storage obligations (e.g. according to the German Commercial Code and the German Fiscal Code) or other legal justifications (e.g. to defend legal claims) make continued processing of the personal data necessary (e.g. after cancellation), the data is deleted after expiry of the periods that apply for these storage obligations and justifications.

2.2.5 Legal foundation for processing

Processing for the personnel groups of external employees and customer employees is initiated by means of a request by the data subject to his or her responsible distributor or Euroimmun branch. In order to carry out the owed service, in this case the communication of training content to the data subjects, the specified data is processed in order to prepare and implement a contract (Art. 6 I b) GDPR).

The processing of the personal data of internal employees is carried out based on Art. 6 Ic) GDPR in conjunction with DIN EN ISO 13485:2021, DIN EN ISO 9001:2015; 7.2 Competence.

2.3 Phase 2: Preliminary security check:

2.3.1 Purpose of processing

A sanctions list or anti-terror list screening is usually conducted. To this end, the following data is processed in order to establish the list entry from EU anti-terror regulations (EC 881/2002 2580/2001, 753/2011):

2.3.2 Scope of data processing

- Business address data (surname, first name, postal address)
- Identification data (e.g date of birth)

2.3.3 Duration of storage of personal data

Euroimmun is obligated to store evidence and documentation for carrying out such checks for 10 years (Goods Control Ordinance, Art. 18 Evidence and storage of documents)

2.3.4 Legal foundation for processing

Personal data that is collected for the mandatory security check and that is relevant for entry is processed by us for compliance with legal obligations, meaning that processing as set out in Art. 6 I c) GDPR is justified.

2.4 Phase 3: Preparation for training

2.4.1 Purpose of processing

The processing of personal data during preparation depends on the type of training that has been booked. A distinction is made between online trainings and classroom trainings. Regardless of the type of training, processing is carried out in order to identify the individual participants and allocate the booked training content. The processing is also used for personnel planning for the individual training groups, and to create feedback documents for the individual training participants.

2.4.2 Scope of data processing

- Business profile/contact information (e.g. title, name, e-mail address)

The following data is also processed for the preparation of classroom trainings:

- Passport number
- Passport expiry date

2.4.3 Duration of storage of personal data

Personal data that is processed for the preparation of a classroom training will be permanently deleted once the training is complete.

2.4.4 Legal foundation for processing

In order to carry out the owed service, in this case the communication of training content to the data subjects, the specified data is processed in order to prepare and implement a contract (Art. 6 Ib) GDPR).

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The processing of personal data with regard to residence approval is based on the relevant specifications in Art. 6 I c) GDPR in conjunction with the German Act on the Residence, Economic Activity and Integration of Foreigners in the Federal Territory 1) (short form: Residence Act - AufenthG)

2.5 Phase 4: Provision & completion of training

2.5.1 Purpose of processing

The processing of personal data during the provision of the booked training content is carried out for the identification of the participant. The processing also serves as documentation of participation in the booked training.

2.5.2 Scope of data processing

- Business profile/contact information (e.g. title, name, role in the company)
- For online-based trainings, various participant data that is used for operational purposes and for the provision of the externally operated audio conference and E-learning service (e.g. audio and video signals, profile picture) is also processed.
- Attendance is also documented in order to issue proof of attendance. For certain trainings (e.g. sales and technician training), a certificate must also be issued, which requires success monitoring and the surveying of test-relevant knowledge.
- Future training preferences are forwarded to the registering company in the training comments.

Further information in relation to the processing of personal data by the relevant service can be found here: MSTeams; WebEx.

2.5.3 Duration of storage of personal data

Personal data that is processed for training catering and the provision of the training will be permanently deleted after the completion of the training. Personal data that is relevant for the creation of a certificate or a certificate of attendance will be transferred to our central database (see Phase 4).

2.5.4 Legal foundation for processing

The processing is carried out based on the contract concluded with the customer. The legal foundation is therefore derived from Art. 6 I b) GDPR.

The processing of personal data in relation to catering-relevant factors is carried out based on the consent granted by you in accordance with Art. 6 I a) GDPR.

2.6 Use of MS Forms

2.6.1 Purpose and scope of date processing

When using the “anonymous” survey function of Forms, the following data in particular is processed by Microsoft on behalf of EUROIMMUN:

- Session ID (i.e., a temporarily generated ID for identifying a user during a survey),
- User agent (i.e., the browser used by the participant),
- Language preference (e.g., the language setting of the browser).
- Duration of the survey per participant: the individual participation time is summarized; EUROIMMUN only sees an aggregated average value for participation in the survey.
- Responses from the survey.

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Additional note: EUROIMMUN is not shown the name of the participant or any link between the name and individual responses. Microsoft Forms is used within an established M365 environment. Activity reports can be generated in this environment. These reports show, for example, the frequency with which an application such as Microsoft Forms has been used in total. EUROIMMUN uses Microsoft's anonymization function to ensure that it does not receive any reports on the use of Forms that refer to a named user. Identifiers that appear in the activity report for Forms are displayed as a sequence of letters and numbers that cannot be resolved by EUROIMMUN. More information on the *Activity Reports* can be found at:

· Microsoft 365 admin center forms activity reports - Microsoft 365 admin | Microsoft Learn

Further information on the handling of data by Microsoft Ltd. (Carmanhall Road, Sandyford Industrial Estate, Dublin 18, Ireland) in the context of the provision of *Microsoft Forms* can be found here:

· Microsoft Privacy Policy – Microsoft Privacy

2.6.2 Legal foundation for processing

The data processing described above is carried out with your consent (Art. 6 (1) 1 a) GDPR), which you gave to EUROIMMUN before completing the survey. Your consent to the use of *Forms* is voluntary.

The data processing in the M365 environment associated with the use of Forms, e.g., the processing of user data or the use of Activity Reports, serves the legitimate interests of EUROIMMUN in ensuring secure, trouble-free, evolving, and resource-efficient operation. This type of data processing is based on Art. 6 (1) 1 f) GDPR.

Important note: 'Anonymous' surveys in *Forms* restrict EUROIMMUN in granting data subject rights. This means that the right to withdraw consent (Art. 7 (3) GDPR), the right to information (Art. 15 GDPR), the right to rectification (Art. 16 GDPR), the right to erasure (Art. 17 GDPR), the right to restriction of processing (Art. 18 GDPR) and the right to data portability (Art. 20 GDPR) are only possible for EUROIMMUN after the survey has been submitted if you provide us with additional information that enables us to identify you.

2.6.3 Duration of storage of personal data

The data collected for the *Activity Reports* is automatically deleted by the system 180 days after interaction with the survey interface. Notwithstanding this, any data relating to a user who has since been deleted from the EUROIMMUN network is automatically deleted after 30 days.

The *survey* itself, including the individual *survey results within the Forms environment*, will be deleted by the survey organizer after 30 days. The survey results from Forms will continue to be used by EUROIMMUN in aggregated form even after the 30 days have expired. The aggregation is intended to anonymize the data, as only statistical statements in groups are of interest (e.g., "ten participants with between 10 and 20 years of professional experience in the IVD sector answered question 7 as follows"). EUROIMMUN would like to point out that no individual participant should be directly identified in the evaluation. This is not the aim of the survey. However, EUROIMMUN cannot rule out the possibility that the combination of all personal and professional information, as well as the number and diversity of participants in the survey, could result in a unique profile that could be attributed to a single participant.

2.7 Phase 5: Evaluation, end of training & follow-up:

2.7.1 Purpose of processing

The processing of the following personal data serves to document the trained content in the form of training confirmations, to carry out success monitoring in the form of tests (not for customers) and to create training verifications (certificates of participation on training certificates).

The course completions (course, completion date, course content and — for customers only — optional comments designed to enable continued seamless support by the responsible sales representative on site) are sent to the leading Salesforce CRM system.

2.7.2 Scope of data processing

- Business profile/contact information (e.g. title, name, company)
- Attendance
- Test results
- Participant feedback

2.7.3 Duration of storage of personal data

We store your personal data for the duration of the active contractual relationship. As our products are being continually further developed, a record of the training history is necessary. If the contractual relationship with the customer ends, we will store your personal data in our central database for 10 years, (Art. 6 (1)c) in conjunction with DIN EN ISO 13485:2021, DIN EN ISO 9001:2015; 7.2 Competence). Once this period expires, all personal data will be permanently deleted/anonymised.

2.7.4 Legal foundation for processing

The processing is carried out based on the contract concluded with the customer. The legal foundation is therefore derived from Art. 6 I b) GDPR.

2.8 Video embedding

2.8.1 Purpose of processing

External videos are embedded or linked on the Euroimmun Campus to provide support and enhancement for the trainings. Learning videos can help to deepen understanding and make the learning process more varied. The videos are provided via the platforms of US providers YouTube . When this content is accessed, data will be transferred to YouTube.

2.8.2 Youtube

Our website includes videos from YouTube, a site powered by Google. The site is operated by YouTube, LLC, 901 Cherry Ave., San Bruno, CA 94066, USA. Usually, simply visiting a page with an embedded YouTube video will establish a connection to YouTube and the Google DoubleClick network (including transmission of your IP address and installation of cookies on your computer). We have embedded the YouTube videos on our pages with the extended data protection mode (in this case, YouTube still contacts Google's DoubleClick service, but according to Google's privacy policy, personal data is not evaluated). This means that YouTube no more information about visitors unless they watch the video. When you click on the link for the video, you will be forwarded to the YouTube website. If you are logged in to YouTube, this information will also be assigned to your user account (you can prevent this by logging out of YouTube before watching the video). We have no knowledge of and no influence on the possible collection and use of your data by YouTube.

If you are logged into your Google account, you enable Google to assign your surfing behavior directly to your personal profile. You can prevent this by logging out of your Google account before visiting our website.

Information on how user data is handled can be found in Google's privacy policy at https://www.google.de/intl/de/policies/privacy

2.8.3 Duration of data storage

The length of time the above-mentioned providers store data can be found on the websites of the respective providers (see above). We store the user's decision to allow a connection to a third-party provider for the purpose of video integration in LocalStorage. Each user can delete this entry via their own browser or by clicking on this button:

<< Do not automatically load videos from third-party providers >>

2.8.4 Legal basis for processing

The legal basis for processing the data is Art. 6 (1) a) GDPR. The transfer is also based on consent, which the user can voluntarily give as part of the 2-click solution (Art. 49 (1) a) GDPR).

2.8.5 Exercising the right of withdrawal

The withdrawal is made by clicking on the button

<< Opt out of YouTube data processing >>.

Lübeck, 13th November 2025 (Version 1.1)

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